

Welcome

to Your Patient-Centered Medical Home



Lakeland Regional Health[®]

Dear Patient:

Thank you for choosing Lakeland Regional Health as your preferred healthcare provider.

At LRH we place people at the heart of all we do as we deliver the best outcomes and safest care. We respect the unique needs of our patients and continually provide consistent, quality medical care to those we serve. That is why we are pleased to be recognized by the National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) program. NCQA is a private, nonprofit organization dedicated to improving health care quality.

A Patient-Centered Medical Home is not a building, a house or a hospital. It is high-quality, patient-centered primary care designed to seamlessly and conveniently coordinate your healthcare.

All members of your care team will involve you in decisions about your health to help foster a strong, long-lasting connection with you. We are committed to treasure, nurture and inspire you to make positive, long-term healthcare and wellness choices.

The attached shared commitment statement formalizes our mutual agreement to work together. If you have any questions, please call our office at **863.284.5000**. We look forward to walking with you on the path to a healthier you!

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah Bhagat".

Sarah Bhagat

Chief Operating Officer, Lakeland Regional Health Physician Group and Ambulatory Operations

A handwritten signature in black ink, appearing to read "Francisco J. Chebly".

Francisco J. Chebly, MD

Executive Medical Director, Lakeland Regional Health Physician Group

Together, our Promise is **YOUR HEALTH.**[®]