

UP FRONT

WITH ELAINE C. THOMPSON, PHD, FACHE
PRESIDENT AND CEO



What a year this has been for Lakeland Regional Health! Our team continues to work tirelessly to provide you and your family with safe and effective healthcare, both within and beyond our hospital walls.

The healthcare industry continues to evolve at lightning speeds. The challenges we face as an essential community resource are daunting, but we are up to that challenge because we are passionate about becoming and remaining your partner for a lifetime of wellness.

Our hard work was recognized often this year. We were so pleased to be named to *Beckers Hospital Review's* listing of 150 Great Places to Work in Healthcare. This award is a direct reflection of how our team lives our Promises every day, caring for themselves, each other and you in countless meaningful ways.

Our dedication to clinical excellence was recognized by the American Hospital Association's Health Forum through Most Wired designation given to just 461 of the 5,564 hospitals in the United States. We were also designated a Screening Center of Excellence by the Lung Cancer Alliance and we were named Top Large Hospital in Florida for Leadership in Quality and Safety by the Florida Hospital Association. To top off these accolades, we most recently earned a coveted "A" Rating on the Hospital Safety Scorecard from the Leapfrog Group that assessed 27 measures of quality, safety and resource use.

Our team earns these awards and honors not because we seek them out, but because we are committed to delivering the best outcomes and safest care by placing people at the heart of all we do.

There's so much more to share about this year with you. We invite you to scroll through our [2017 Year In Review](#) to celebrate with us and learn some interesting facts about our health system you may have not known before.

As we look to the new year, I bring you wishes for good health and joy from the entire Lakeland Regional Health team. It is our honor to care for you and those you love.